

SOUTHERNHAY HOUSE

Made in Exeter

TERMS & CONDITIONS ON BOOKING

Terms and Conditions

Your credit card details are held as guarantee against your booking. **No charge** will be made before your arrival **unless you cancel your booking after 3pm on the day before your arrival date**, or are a “no show” by midnight on your arrival date, when one night’s full tariff will be charged.

At peak times of the year we may contact you for pre-payment of a non-refundable deposit. You will always be offered the option to cancel with no penalty should we do so.

Thank you for your custom and we look forward to welcoming you to SH.