

# SOUTHERNHAY HOUSE

*Made in Exeter*

## TERMS & CONDITIONS ON BOOKING

Unless otherwise stated, your credit card details are held as a guarantee against your booking. **No charge** will be made before your arrival **unless you cancel your booking after 3pm on the day before your arrival date**, or are a “no show” by midnight on your arrival date, when one night’s full tariff will be charged.

At certain times of the year, if we have peak demand, we may contact you for pre-payment of your tariff to confirm your booking on not more than 1 month’s notice. Payment in this case is nonrefundable unless we are able to resell your reservation.

If your booking is for a period of longer than 3 days, or you wish to make a group booking for more than 3 rooms, please contact us so that we can offer you a personalized quotation.

You will always get our best rates if you contact us direct!